

## Notice for Service

### A. Preparation before starting the work

Customer's idea and requirement need to be clarified previously, or customer also can provide your videos, photos, contents, etc. previously.

We will quote for you base on the information provided.

To avoid any misunderstanding that could cause unnecessary loss for the customer or the studio, please sign off the agreement before starting the work.

### B. About Modification

If the agreed requirement doesn't change, then the studio is responsible to modify the demo twice with no extra charge. But if customer ask to change the prior requirement, it may cause an extra charge which depends upon how much work of the modification takes. Let us know your thoughts and we will quote again.

### C. About the deliver time

Based on the signed agreement, the payment need to be made in advance. As soon as the materials for making video are ready, the time-schedule for work deliver will be negotiated by both parties. If it is emergency, the extra 50% of the total payment is required.

### D. About refund

If the demo has been delivered to customer, and shooting video had been made, only 20% of the total payment is refundable. If the demo has been delivered to the customer, but all the materials of video were provided by the customer, 50% of the total payment is refundable.

Please kindly be noted, if the final version has been delivered, we will refuse to refund.

### E. About work delivery

The demo will be delivered with watermark. Customer must confirm the demo to be the final version then the watermark will be removed.

### F. About the copyright, portraiture right and video storing

Customer should ensure that the copyright and the portraiture right of the materials they provided are clear, not infringe on the rights and interests of any third parties.

The customer agrees the studio to take the video as a showing demo on its website for promotion.

The files will be kept by the studio for 7 days since the final version is delivered. We will not provide the project files to client.

### G. Declaration

This service is about creative. Everything is based on a good communication and understanding with a good will. We highly hope we can cooperate with you and be together with you, to make your requirement achieved.